

## Rochester Medical Clinical Nurse Specialist Team

The Rochester Medical team of fully qualified, experienced specialist nurses, offers clinical and educational support to general practitioners, district nursing teams, continence nurse specialists, urology nurse specialists, nursing home staff and homecare agencies, regarding the assessment and fitting of urinary sheaths and catheter issues.

All the nurses come from a continence or urology background, and are kept up to date with new developments in continence care through attendance at national conferences.

Nurses are RGN qualified and registered with the Nursing and Midwifery Council, following the Professional Code of Conduct at all times.

All the nurses undergo an appraisal process twice yearly. This identifies areas for development within their practice.

All the nurses are members of the Royal College of Nursing, and have indemnity insurance up to £3 million to cover against claims of professional negligence.

The Rochester Medical Nursing Team is covered by vicarious liability insurance to the value of £5 million.

Nursing notes are compiled for all patients referred to the nursing service. These are held in a locked cabinet while the patient is receiving nursing care, and then archived in a fire proof locked cabinet, in accordance with the National Guidelines. Archived files are kept for a minimum of 10 years.

All patient visits are risk assessed, to determine if a joint visit is required. The nursing service has a risk analysis procedure to identify any risks which may become evident during an episode of clinical care. This risk may be to the patient, healthcare professionals or anyone involved in the patient's care.